



EMPLOYMENT OPPORTUNITY

Playa Vista Gym Manager

Playa Vista

Job Title: Playa Vista Gym Manager

Reports to: Director of Gym Operations

Location: Sender One Playa Vista

Sender One Climbing is looking for an enthusiastic, self-motivated, proactive Playa Vista Gym Manager to join our Team! This is a full-time salaried position. The ideal candidate is someone who is passionate in what they do and can build and lead a team to open our first bouldering gym.

What You'll Do:

- Build and sustain a staff and community culture at Sender One Playa Vista that aligns with Sender One's core values, purpose, and brand promise;
- Be responsible for Playa Vista's operational performance;
- Motivate, inspire, and develop your staff through a culture of accountability;
- Execute against a budget with specified revenue, expense, and profit;
- Ensure proper risk management practices are executed in all areas of the facility;
- Lead, manage and hold accountable all direct reports;
- Remove obstacles and barriers for the team;
- Integrate company departments into Playa Vista's location.

You Are Someone Who:

- Embodies our Core Values;
- Motivates and leads others;
- Is passionate about customer service and the climbing gym industry;
- Sets goals, prioritizes tasks and projects, and measures results;
- Solves problems and thinks fast;
- Works efficiently with attention to detail;
- Works well in both an individual and a collaborative environment;
- Thinks independently and creatively;
- Functions at a high level in stressful situations;
- Takes initiative without prompting;
- Embraces change when necessary and manages it when it comes.

Experience You Bring:

- At least 2 years of management experience in a customer service industry
- Experience hiring, training, and developing a team of 10 or more
- Excellent customer facing experience and skills

Your Time Commitment:

- 40-50 hrs/week--salaried position
- Work regular frontline shifts across departments
- Attend weekly, monthly, and quarterly department, gym, and company meetings

Perks of Being on the Sender One Team:

- Free membership for you and one other
- Discounted membership for immediate family (parents, children, siblings)
- Discounts and Pro-Deals on retail and climbing/outdoor gear
- 30% off staff discount in our retail shop
- Staff events
- Additional Benefits Include:
 - Health, Dental, and Vision Insurance
 - Life Insurance and Pet Insurance referral (FIGO)
 - 401k (*temporarily not matching due to Covid/closures*)
 - Accruing PTO (Vacation)
 - 2 Personal Days a year

Employee Conduct:

Sender One employees are responsible for following rules of conduct based on honesty, good taste, fair play, courtesy, safety, and professionalism when interacting with co-workers, customers, and vendors.

APPLY HERE